

IN THE CLAIMS:

We claim:

1. (Previously Presented) A computer implemented method for retrieving information relating to service contracts for a plurality of building sites:
providing a web portal comprising a database, and storing information about a plurality of service contracts for a plurality of building sites in said database;
receiving a request from one or more clients to retrieve from said database information about service contracts for an selected individual building site; and
determining a plurality of service contracts that are implicated by said request; and
communicating said service contract information to a client.
2. (Cancelled)
3. (Original) The method according to claim 1, wherein said service contract information further comprises information about the type of building system a service contract pertains to.
4. (Previously Presented) The method according to claim 1, wherein said service contract information further comprises information about the type of equipment covered under the service contract.
5. (Previously Presented) The method according to claim 1, further comprising receiving a request from a client for information about the service history for a service contract, and communicating said service history information for a service contract to the client.
6. (Previously Presented) The method according to claim 5, further comprising receiving a request from a client to provide further information about an individual service activity, and communicating said information about an individual service activity to the client.

7. (Previously Presented) The method according to claim 1, further comprising communicating further information about the type of system said service contracts pertain to a client.
8. (Previously Presented) The method according to claim 1, further comprising communicating further information to a client about the type of equipment said service contracts pertain to.
9. (Previously Presented) The method according to claim 1, further comprising communicating further information about the status of the said service contracts.
10. (Previously Presented) The method according to claim 1, further comprising communicating information about one or more building sites covered under a service contract to a client.
11. (Previously Presented) The method according to claim 1, further comprising receiving a request to retrieve a technical diagram about a piece of equipment covered under a service agreement and transmitting said technical diagram to a client.
12. (Previously Presented) The method according to claim 3, wherein the type of building system is selected from the group comprising HVAC systems, fire safety systems and mechanical systems.
13. (Previously Presented) A computer implemented method for retrieving information relating to service contracts for a plurality of building sites:
providing a web portal comprising a database, and storing information about a plurality of service contracts for a plurality of building sites in said database;
receiving a request from one or more clients to retrieve information from said database about service contracts for a selected individual building site for a plurality of different

types of building systems; determining one or more service contracts that are implicated by said request; and communicating the service contract information to a client.

14. (Previously Presented) The method according to claim 13, comprising receiving a user request to retrieve information about service contracts for an individual building site, and communicating said information about service contracts for an individual building site to a client.

15. (Previously Presented) The method according to claim 13, wherein said service contract information further comprises information about the type of equipment covered under the service contract.

16. (Previously Presented) The method according to claim 13, further comprising receiving a request from a client for information about the service history for a service contract, and communicating said service history information for a service contract to a client.

17. (Previously Presented) The method according to claim 16, further comprising receiving a request from a client to provide further information about an individual service activity, and communicating said further information about an individual service activity to a client.

18. (Previously Presented) The method according to claim 13, further comprising communicating said service contract information according to the type of building system the contract pertains to.

19. (Previously Presented) The method according to claim 13, further comprising communicating said service contract information according to the type of equipment said service contracts pertain to.

20. (Previously Presented) The method according to claim 13, further comprising communicating said service contract information according to the status of the service contracts.

21. (Previously Presented) The method according to claim 13, further comprising communicating information about one or more building sites covered under a service contract to a client.

22. (Previously Presented) The method according to claim 13, further comprising receiving a request to retrieve a technical diagram about a piece of equipment covered under a service agreement and communicating said technical diagram to a client.

23. (Previously Presented) The method according to claim 13, wherein the type of building system is selected from the group comprising HVAC systems, fire safety systems and mechanical systems.